



BLUFF WARRANTY

Bluff Manufacturing, Inc. warrants their products to be free from defects in material and workmanship under use and service in accordance with the company's product selection guides and installation instructions, for a period of one year from shipping date to original purchaser.

Bluff Manufacturing's obligation under this warranty shall be limited to the repair or exchange of any part or parts which may prove defective under normal service within the time limitations set forth above, and which our examination shall disclose to our satisfaction to be defective. This warranty is expressly in lieu of all other warranties, expressed or implied, including the warranties of merchantability and fitness for a particular purpose and all other obligations or liabilities on our part.

This limited warranty does not cover any defects, malfunction or failure caused by or resulting from improper or unauthorized service, maintenance, installation repair or use not in conformance with the installation instructions or specifications or from abuse, neglect, accident or any other cause beyond the control of Bluff Manufacturing, Inc. This limited warranty is made only to the original purchaser, which shall be deemed to mean that person or organization to whom the product is originally shipped or installed.

This warranty shall apply only within the boundaries of the Continental United States. Bluff Manufacturing, Inc. does not approve nor authorize any other person or entity to obligate Bluff to any other liability not described herein concerning the sale of its products.

Bluff Manufacturing, Inc. shall not be liable for any incidental or consequential damages. And liability hereunder is expressly limited to repair or replacement of any part or parts which may prove defective within the time prescribed hereon.

BLUFF RETURNED GOODS AUTHORIZATION (RGA)

Before returning any merchandise for any reason whatsoever, it is necessary to contact Bluff for approval. If approval is given, a RGA (Returned Goods Authorization) number will be given by Bluff to the dealer. This RGA number must appear on all documents involving the returned goods.

Freight charges on all RGA's must be PREPAID ON RETURNS (Not Warranties).

RGA numbers will not be issued after thirty (30) days from date of shipment by Bluff Manufacturing or its designated representative.

A minimum restocking charge of 20% will be made on all merchandise except as allowed under warranty claims.

Additional charges will be determined solely by Bluff Manufacturing if the product is in non-resalable condition.

Returns will not be allowed on any "Custom" items, determined solely obsolete products, and products in non-resalable condition.

SERVICE YOU CAN STAND ON

**(800) 433-2212 • www.bluffmanufacturing.com • Fax 817-293-7570
1400 Everman Parkway • Suite 156 • Fort Worth, TX 76140**